

WARRANTY CERTIFICATE

Suomen Aurinkotekniikka Oy

RAULI - solar panel mounting system

This warranty applies to the powder coated, stainless steel and hot dip galvanized components of RAULI, solar panel installation system. Including profile rails, roofing brackets and panel fasteners. This material warranty supplements the delivery terms. The material warranty period is thirty (30) years*. The material warranty guarantees that the factory-painted product will not be rust punctured during the warranty period due to factory or material defects.

Warranty conditions:

- The warranty does not apply to products used in particularly corrosive or aggressive environments, e.g. in highly saline climates such as in coastal areas near salt water or if the product is exposed to corrosive chemicals, smoke, ash, condensate, cement dust or manure. The product must also not be exposed to contact with copper or water flowing from a copper surface or copper pipe. All Metal waste must be removed immediately from the products surfaces if drilled, cut or machined in any way.
- A written claim for compensation must be made within one month of the occurrence of the damage, or for such a reasonable period of time within which the damage should have been detected (annual roof inspections).
- The claimant must guarantee the representative of Suomen Aurinkotekniikka the opportunity to check the complained product within a reasonable time. The party who caused the damage or error is responsible for the cost of the inspection.
- The claimant must present a copy of the invoice or other purchase document to verify the delivery date of the products and identify the product.
- The inspection and maintenance practices of the sites must have been carried out in accordance with the instructions of Suomen Aurinkotekniikka and in accordance with the rules and regulations in force.
- The product has been installed within six (6) months from the date of invoicing.
- The instructions for care and use of the product as well as any additional instructions recorded in the purchase documents must be followed.

*Warranty for different climate areas

C1 + C2 + C3 -> 30 years Warranty
C4 -> 10 years Warranty
C5-I + C-M -> No Warranty

The warranty does not cover:

- Due to the installation method contrary to the installation instructions of Suomen Aurinkotekniikka or damage caused during the installation
- Mechanical damage caused after installation.
- Damage due to incorrect storage or transport.
- Damage or defects due to possible structural defects in the building.
- Damage caused by exceptional natural phenomena, natural disasters, vandalism or acts of war.
- Damage due to improper use.
- Any components, if products from other manufacturers have been used in the installation.
- Corrosion from unprotected cutting surfaces of steel parts.
- Possible aesthetic disadvantages caused by the environment.
- Costs of product repairs, if the repairs have not been agreed in advance with Suomen Aurinkotekniikka.
- Suomen Aurinkotekniikka does not compensate for loss of income or any direct or indirect costs.
- Any other direct or indirect costs.

Reimbursement procedure:

- If a legitimate claim under this warranty is made, Suomen Aurinkotekniikka will provide the buyer the new products as an accessory free from the current selection within 60 days. The warranty claim made under the warranty does not exceed the original invoicing value of the product from the factory (= price of supplies). The claim decreases by 3.3% per year. Products delivered as a refund are covered by the warranty for the remainder of the original warranty.
- The warranty takes effect when the product can be picked up by the customer or when the product has been delivered from the factory to the cargo supplier. These warranty conditions apply to products delivered after 1.1.2020.

Rauli Brackets

Ville Tiainen
CEO

VESIVEK

Pekka Uusitalo
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Only the signed version of these warranty terms is binding. Other versions are for general information only, and we reserve the right to make changes to them as product development progresses.